# KIMBERLY WATER & UTILITY - ACCOUNT CHANGE REQUEST Services in the 54136 zip code and Emons Acres

Email: <u>waterbilling@vokimberlywi.gov</u> Call: 920-788-7500 or Mail or Deliver to: Village of Kimberly, 515 W Kimberly Ave, Kimberly, WI 54136

#### Property ADDRESS: \_\_\_\_\_

I'm not moving, I need to UPDATE my: Name / Phone / Mailing address:

FROM \_\_\_\_\_\_

ТО: \_\_\_\_\_

### I want to END Service (Moving OUT) -

- 1. WHEN does responsibility for the water usage change hands?
- 2. NAME on account to be closed?
- 3. PHONE number for account to be closed?
- 4. Is the ending account for an owner (selling property) or a tenant (renter)?
- 5. What is the name of who will be responsible for the bill after you?
- 6. By law the account holder must be sent the final bill. WHERE should it be mailed to?
- 7. By our policy, landlords will receive a copy of the final bill if their address is on the account file. Should a copy go to anyone else? (name & address)

### I want to START Service (Moving IN) -

- 1. WHEN does responsibility for the water usage change hands?
- 2. WHO is the new account for?
  - □ A new owner that will be living at the property?
  - $\Box$  A new owner of a rental property?
  - □ A new renter?
- 3. NAME(S) on new account?
- 4. PHONE number for new account?
- 5. How many DOGS will you be bringing into the Village?
- 6. Bills are mailed to the property address unless you specify a different address (write it here).

## Welcome to the Village of Kimberly!

Check out the Village website: <u>Home - Village of Kimberly, Wisconsin (vokimberly.org)</u>

- Auto-withdrawal. Set up your utility bill payments to draw directly from your banking account *on the due date*. <u>Automatic Utility Payments (vokimberly.org)</u>
- Pay or view your bill online. Make a one-time payment or set up recurring payments to fit your monthly budget. PSN (Payment Service Network) accepts credit/debit cards for a fee or checks/electronic funds for free! PSN also offers the option to view your bill online. <u>PSN Your Complete PAYMENT, BILLING & COMMUNICATIONS Solutions Provider! (paymentservicenetwork.com)</u>
- Garbage & Recycling Schedule <u>Refuse-and-Speial-Collection-2023.pdf</u> (vokimberly.org)
- The **Kim-Talk** is a quarterly publication that contains information that affects Village residents; holiday schedules, planned projects, events, etc. plus a listing of Municipal office phone numbers and email addresses. It is mailed to your home for easy reference.
- Save time at the polls and **update your Voter Registration**. Visit our website for more information or go to MyVote Wisconsin, <u>Home (wi.gov)</u> to electronically register.